

## **Fire Rescue Department Fiscal Year 2010 Accomplishments**

- Utilizing Urban Area Initiative (UASI) grant funding relocated the City Emergency Operations Center (EOC) to a new technologically enhanced facility located adjacent to Fire Administration at 2100 NW 39 Street. The new facility is also suitable for use as a community meeting room for up to thirty (30) people.
- Department was awarded a \$148,831 (federal share) Department of Homeland Security Assistance to Firefighters (10% matching fund grant) to equipped fourteen emergency response fire apparatus and fourteen intersections with traffic signal control equipment to allow fire apparatus on an emergency response or patient transport to capture a green signal in their direction of travel. Emergency apparatus will be able to control a total of 26 major intersections in the City with the fourteen additional intersections.
- Department was awarded a \$58,140 (federal share) Department of Homeland Security Assistance to Firefighters (10% matching fund grant) to implement a Firefighter Health and Fitness Program designed to enhance performance and reduce absences due to job-related injuries and illness.
- Through a regional interlocal agreement with Broward County (no cost to the City) acquired Mobile Data Terminals (MDTs) for the department's first line emergency response apparatus with Global Positioning System (GPS) based Automatic Vehicle Locator (AVL) that permits closes unit dispatch. MDTs also wireless transmission dispatch and response data between dispatch and the apparatus, provides incident response mapping and displays pre-incident plans for selected target hazards within the City.
- Completed Request for Proposal (RFP) process to select new Emergency Medical Services (EMS) billing agent. New EMS Billing Agent also provides wireless toughbook tablets and web based software to permit field collection and transmission of patient care and billing data.
- Developed and implemented administrative procedure on Station Manager Program to focus responsibility for station supply, maintenance and scheduling of activities at the appropriate supervisory level.
- Adjusted station first response zones to enhance response times through appropriately balanced station call volume.
- Worked with Human Resources to implement new time management system for all Fire Rescue personnel, including twenty-four (24) hour shift personnel.
- Worked with Building Maintenance to remodel interior of Fire Station #9.
- Relocated Fire Prevention offices from 2100 NW 39 Street to the new Municipal Services Building at 5399 North Dixie Highway.
- Awarded DHS Assistance to Firefighters (10% matching fund grant) for \$240,000 (federal share) to replace the department's aging inventory of eight (8) cardiac monitor/defibrillators with new state of the art equipment.
- Applied for a DHS Assistance to Firefighters Grant for funding assistance on a \$2.725 million project to replace the 42 year old Fire Station #9 facility with a new 8,500 square foot code and standards compliant facility located on the site of the abandoned public safety building (adjacent to the existing Station #9).

- Awarded \$41,291.00 grant for Continuity of Operations Plans (COOP). This will be an opportunity to effectively plan for occasional and/or catastrophic events that could prohibit City's ability to provide essential government services.

## Goals

- Maintain focused management of operational expenses to support core services.
- Implement Firefighter Wellness and Fitness program funded through Assistance to Firefighters Grant to improve employee health and reduce costs related to occupational disease and injury.
- Maintain emergency response operational efficiency with available staffing through:
  - Adaptive Response program,
  - automated traffic preemption system to minimize response times,
  - utilization of teleconferencing for staff meetings and training to maintain emergency resources within assigned response zones,
  - utilization of global position systems, acquired through Regional Interlocal Agreement, to provide automated apparatus location and closest unit dispatch, and
  - pursue automatic aid agreements with neighboring communities as appropriate.
- Eliminate duplication of effort through utilization of portable computer tablets and software to
  - capture and record patient care information,
  - automatically transmit billing information to EMS billing vendor at time of transport, and
  - automatically transmit required EMS aggregate data to Florida EMSTARS Aggregate Data Reporting System
- Utilize Fire Station Manager Program to decentralize routine operational and station supply/maintenance procedures as appropriate.
- Coordinate emergency management and National Incident Management System (NIMS) training
- Continue professional development and successor training of the Department's relatively young staff.
- Continue performance levels to maintain the City's improved Insurance Service Office Class 3 rating.
- Support the City's initiative to implement exceptional Sterling criteria best practices.
- Utilize portable computer tablets and software to capture and record fire inspection data at time of inspection to reduce duplication of effort and increase inspector efficiency.
- Develop a three year strategic plan, within the parameters of the City's strategic plan, for the Fire Rescue Department.