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Lend A Helping Hand

American Red Cross

The American Red Cross Broward County Chapter needs hurricane evacuation center volunteers. Volunteers must be at least 18 years old and must submit to a background check. Visit www.browardredcross.org.

Center for Independent Living

The Center offers assistance to people with disabilities in Broward County before and after the storm. Call 954-722-6400 (Voice/TTY).

Community Emergency Response Teams (CERT)

CERT offers basic skills training in disaster preparedness through fire, police and other emergency management agencies that will enable you to assist. Call Broward Emergency Management at 954-831-3900.

“Neighbors to the Rescue”

This program of Volunteer Broward will teach you everything you need to know to volunteer safely, then send you on a worthwhile mission to help your neighbors in need. Call 954-522-6761 or visit www.volunteerbroward.org.

United Way

United Way of Broward County is a volunteer driven, community-based, nonprofit organization that unites resources from across the community to target the most pressing needs. For information, visit www.unitedwaybroward.org.

Volunteer Broward

Volunteer Broward provides a central focus for the development, growth and coordination of volunteer activities and services within Broward County. Call 954-522-6761 or email contactus@volbrow.org for information.

Important Numbers

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| Emergency | 911 |
| First Call for Help | 211 |
| Broward County Hurricane Hotline | 954-831-4000 or 311 TTY 954-831-3940 |
| Broward County Human Services Department For Special Needs Shelter Registration | 954-357-6385 TTY 954-357-5608 |
| Broward County School District Hotline | 754-321-0321 |
| FEMA Hotline | 1-800-342-3557 1-850-413-9900 TTY 1-800-462-7585 |
| Broward County Emergency Management | 954-831-3900 |
| Pet-Friendly Hurricane Shelter Registration | 954-989-3977 |
| Broward County Animal Care & Regulation | 954-359-1313 |
| Insurance—State of Florida Department of Financial Services Hurricane Helpline | 1-800-22-STORM (78676) TTY 1-800-640-0886 |

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| Price Gouging Hotline | 1-800-HELP-FLA (435-7352) In Spanish 1-800-FLA-AYUDA (352-9832) |
| Broward County Consumer Affairs Division | 954-357-5350 |
| Broward County Waste and Recycling Services | 954-765-4202 TTY 954-765-4207 |
| Broward County Paratransit Services | 954-357-6794 TTY 954-357-8330 |
| Mass Transit Rider Services | 954-357-8400 TTY 954-357-8302 |
| Homeless Information | 954-563-HELP 954-563-4357 2-1-1 |

Home Damage Assessment Program

Broward County's Home Damage Assessment assists in quickly identifying areas of devastation, even before damage assessment teams are able to canvass the County. It's easy and a great service to the community!

The Home Damage *Assessment* Program asks residents to report hurricane damage to their home as soon as it is safe to go outside by calling 3-1-1 or logging on to the Broward County Hurricane Web site and clicking on Home Damage Assessment Program.

Here's how it works:

1. Before the storm, print the [Home Damage Assessment photos](#) and keep them handy for reference.
2. After the storm passes and it's safe to go outdoors, survey the damage to your home.
3. Compare your home to the four homes pictured on the page you printed out, and select the one that best represents the condition of your home for damage level and/or flood level. It doesn't matter if you live in a single family home, condo, townhouse, apartment, duplex or mobile home.
4. Call the Broward County Hurricane Hotline at 3-1-1 to phone in a damage assessment report. If you still have power and access to the Internet, return to this page and click on the [Report Your Damage](#) below.
5. You will be asked to provide your street address, city and zip code, and the number of the picture that best represents the level of damage to your home.

Remember, you must have access to the photos to make a report, as Hurricane Hotline call takers will only be able to accept numbers "1-4" as damage levels and "5-6" for flood levels.

Resident reports will provide a critical early indication of where major damage has occurred. These reports do not constitute a request for individual assistance and do not replace the normal grid-by-grid assessments performed by County assessment teams.

[Report Your Damage](#)

HOME DAMAGE ASSESSMENT PHOTOS



CALL 3 – 1 – 1 TO REPORT YOUR DAMAGE or [click here](#).